



# Ozark Regional Library

## Circulation Policy

### Patron Responsibility:

Patrons are responsible for all materials checked out on their library cards and for any charges incurred. Temporary or permanent suspension of library privileges pursuant to 182.670(2) of the Revised Statutes of the State of Missouri will be determined by the library director in consultation with the library's Board of Trustees.

1. Patrons must complete a 60-day probationary period before receiving a full-privilege card.
2. Probationary periods may be extended if patrons accumulate fines over \$5.00.
3. Patrons should notify the library of lost or stolen cards. Items checked out on a card that is not reported lost or stolen are the responsibility of the patron.
4. Patrons should notify the library of changes to their contact information. The library is not responsible for undelivered notices.
5. Borrowing privileges, computer usage, and Wi-Fi usage will be suspended if an individual has outstanding fees over \$5.00.
6. A library card should be presented to check out items.
7. Photo ID may be requested.

### Loan Periods and Fines:

Note: Temporary limits on the number of items, loan periods, and renewals may be set at the library's discretion.

1. Most materials are checked out for a 3-week period.
2. DVDs and equipment such as fishing poles, cake pans, activity backpacks, and microscope sets are checked out for a 1-week period.
3. Overdue fees are \$0.20/item/day for all materials except for magazines and children's books which are \$0.10/item/day.
4. There is a one-day grace period for overdue materials.
5. Overdue fines are not charged for days on which the library is closed.
6. Overdue fines shall not exceed the replacement cost of the item.
7. Overdue fines stop when the bill for replacement is charged or the item is returned.
8. Bill for replacement and a processing fee will be charged for items marked lost or damaged.

Text or email overdue notices shall be sent out in the following sequence:

1. 3-day courtesy notice
2. 7-day overdue notice
3. 30-day overdue notice

4. 42-day overdue notice, after which the item is marked LOST

## **Fees:**

1. Patrons will be charged for lost or damaged items.
2. Refunds will be given for lost items that are paid for and then returned in good condition within thirty days of payment. A receipt is required for refund.
3. Account adjustments will not be given for lost materials returned more than ninety days after the due date.
4. A \$20.00 fee will be added to all accounts turned over to the collection agency.
5. Replacement cards are \$2.00 each.

## **Suspension of Account:**

1. Borrowers with more than \$5.00 in fines will be suspended until all materials are returned and/or paid in full.
2. Payment plans are available upon request.

## **Holds:**

1. Items will be kept on hold for seven days.
2. Fines will accrue on holds which are not picked up.
3. Items cannot be reserved for a specific date.
4. Materials not owned by Ozark Regional Library may not be available for holds within six months of publication date.

## **Renewals:**

1. One renewal is allowed on items unless the item is new or a hold has been placed on the item.
2. Overdue fines should be paid at the time of renewal.
3. Renewals extend the loan period for three weeks.
4. Renewal dates are based on the date renewed, not on the original due date.
5. Patrons may renew items online, in person, or over the phone.

## **Copies:**

1. Copier—\$0.25/copy: Limit of 50 copies/day
2. Two-sided copies are \$0.50/copy (count as two copies)
3. Printer—\$0.15/copy: Limit of 100 copies
4. Two-sided printer copies are \$0.30/copy (count as two copies)
5. Fax—\$2.00 first page and \$1.00 for each additional page
6. Scanning—\$0.25/scan

Note: Patrons are responsible for ALL copies sent to printer.